

JONATHAN T. CHENG
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PROFESSIONAL SUMMARY

Supply Chain/Logistics Manager and Military Veteran with a Secret Security Clearance. With 10+ years of experience in managing projects and risks. Possess a comprehensive background in Distribution/Warehouse oversight, supply chain management and distribution operations. Knowledgeable in supply regulations, policies, federal supply system, safety policies, procedures, and operations. High level of ability with computer skills, to include, Visual Labor Management, Warehouse Management System, PeopleNet, and ADP. Managed risk upon multiple lines to protect asset, property and equipment valued over \$30M while meeting the expectations of senior leadership for local and global operations.

PROFESSIONAL EXPERIENCE

Ready Pac

March 2017- November 2018

Transportation Manager

- Provide leadership and create an environment that fosters passion, teamwork, and agility within the organization for 30 employees.
- Provide leadership in coaching, mentoring, personnel selection and professional development.
- Fleet and Facility Asset Management -Overseeing operations-related asset management activities and metrics
- Manage cross-functional communication across the organization
- Analyze company data to anticipate labor forecasts to determine appropriate staffing levels. Recommend or authorize capital expenditures for acquisition of new equipment or property in order to increase efficiency and services of operations department
- Communicate daily with warehouse manager to assist in workflow planning and status.
- Propose and implement cost effective improvements to fleet, equipment and operational processes. Monitor spending to ensure that expenses are consistent with approved budgets.
- Participate short-term and long-term market strategy development and implementation
- Develop and monitor checks and balances
- Establish and monitor cost control programs, including manual budget development, monthly Profit & Loss review, payroll, and cost analysis.
- Establish ambitious targets, performance objectives for the organization and regularly review/report (monthly) achievements against the targets.
- Responsible for building/directing an effective organization, infrastructure and establishing a cohesive team, including managing and expediting the outside vendors, suppliers and consultants.

GOOGLE

January 2016- February

2017

Operations District Manager

- Managed and analyzed day-to-day order fulfillment in a market of 3.8 million people through mobilizing and aligning operational stakeholders, resources allocation, and process improvement for Google Express.
- Performs analysis of daily business data to identify operational impediments, trends, and potential cost-saving improvements.
- Managed daily process flow, scheduling, SLAs, and operations performance for 42 stores in West Los Angeles
- Coordinates with Couriers/ Transport support to ensure successful on-time deliveries region-wide
- Provides real-time feedback to operations leads and store operators on SOP guidelines and operations excellence.
- Collaborates with fulfillment leads and regional market manager to develop process improvements to hit quarterly goals for KPI metrics.

(Department Manager, cont'd)

**SAFeway/VONS CORPORATION – Chino Hills, CA
2015**

**April 2013 – December
Director of Store Operations**

- Managed all aspects of store operations with an operating budget, P&L, including store performances, cash control, inventory and security, customer services, and management of store employees.
- Tracked, analyzed, and improved store performance by forecasting weekly and daily sales goals and meeting or exceeding established goals; communicated sales goals, department performances, and sales opportunities with staff, ensuring positive results.
- Forecasted, scheduled and monitored monthly income and expenses with store sales, productivity guidelines, and wage budgets, ensuring store profits; created action plans to address cost control issues.
- Monitored display accuracy and appearance for various sale promotions; ensured that products are properly displayed and ordered in a manner to maintain in-stock conditions.
- Oversaw and monitored handling of cash and accounting with 0 discrepancies while ensuring store is secured
- Selected, trained, developed, and managed job performance of store employees with assistance of other management personnel; prioritized, planned, and coordinated assignments, and managed time and resources so that work objectives are met.
- Maintained positive working relationships with direct reports, Supervisors, and Suppliers, and ensuring highest level of customers service was maintained daily.

**SEARS HOLDINGS CORPORATION – Ontario, CA
March 2011**

October 2005 –

Distribution Center Department Manager

- Managed 45 Associates on the daily completion of outbound batch grid schedule
- Inventory management ensuring all customers objectives and standards are met in regards to inventory accuracy. Accountable for the inventory assets of the facility as it pertains to loss/damage.
- Spearheaded and implemented delivery changes for picking routes and slotting issues, resulting in efficient and prompt pick up times
- Proven track record in management and productivity, raising department ranking to from 9th to 3rd place amongst 10 Distribution Center Networks
- Managed and monitored the daily schedule/batch grid via Warehouse Management System (WMS), ensuring the completion of all scheduled deliveries are on time
- Mentored, and coached Department Supervisors on day-to-day issues providing continuous feedback

**UNITED STATES MARINE CORPS – Camp Pendleton, CA
2005 Ammunition Logistics Supervisor**

July 2001 – July

- Managed ammunition, supply, and logistics functions for 1st Marine Division, Division Schools
- Maintained a quarterly inventory of ammunition valued over \$3M , ensuring seamless logistical support of the Unit's operational requirements
- Developed a customized database to analyze and manage monthly ammunition expenditures for 5 Sections to improve forecasting requirements

EDUCATION

Master of Arts, Business Administration, UCR (Currently Pursuing)

Bachelor Science, Business Management, University of Phoenix

PMP

Lean Six Sigma (Green Belt Certified ASQ)

Supply Management Course, United States Marine Corps

Certificate, Store Director Training Course, Safeway Military Outreach Program

Certificate, Forklift Operations (Stand- up fork lifts/Sit Downs/ Cherry Pickers/ Tugs/Vipers)

(Department Manager, cont'd)